

General Vacuuming Tips

There are 3 main types of Vacuums: Robot, Stick and Upright Barrel (Corded). Regardless of your vacuum or carpet type the following practices apply to all EC Carpet's products:

- Vacuum at least once per week, and more frequently in high-traffic areas such as hallways, entrances and living rooms.
- Use slow, light strokes giving the vacuum time to lift soil from the pile.
- Vacuum against the pile direction first to loosen embedded dirt, then finish in the pile direction for a uniform appearance.
- Allow three passes in lightly soiled areas and five to seven passes in heavily soiled zones.
- Keep your vacuum well maintained: replace bags when half full, clean filters regularly and check brush rollers for wear.

What to know about your carpet type:

Synthetic Carpet

SDN · Polyester · Polypropylene

- All three vacuum types work well — no special settings are required for most models.
- For loop piles use suction-only mode or set your brush to its highest (gentlest) position. As aggressive rotating brushes can cause frizzing or snag loops over time.
- For cut pile, avoid pressing down hard on the vacuum head. Let the suction do the work.
- Robot vacuums are effective. If your model has a "carpet boost" or "auto" mode, turn it on as it increases suction when it detects carpet.

Wool Carpet

100% New Zealand Wool

- Wool is a natural fibre that needs a little more care - but most vacuums are fine with the correct settings.
- For loop pile wool: use suction-only mode or set your brush to its gentlest (highest) position. Loops can catch on aggressive rotating brushes.
- For cut pile wool: most settings are fine, avoid using an aggressive brush and pressing down hard on the vacuum head
- Robot Vacuums work on wool - use standard mode, not maximum or boost.

What to Avoid

- Vacuums with hard, stiff or coarse bristles — particularly on any loop pile product.
- Using a powered brush roller at a low (aggressive) height setting on loop pile carpets.
- Excessive downward pressure on the vacuum head, which can flatten and distort the pile.
- Continuing to use a vacuum with a worn, clogged or dirty brush roller or filter.
- Relying solely on a robot or stick vacuum for regular carpet maintenance on wool or high-pile products.

*All vacuums listed below have been tested in-house on EC Carpets products. Results reflect good performance across our products. EC Carpets does not endorse or recommend specific vacuum manufacturers.



Robot Vacuums

Robot vacuums we have tested on our carpets.

- Roborock S7 Vacuum
- Roborock Saros 10 Vacuum
- Ecovac Deebot X8 Pro Omni
- Dreame L40 Ultra VE Robotic Vacuum and Mop



Stick Vacuums

Stick vacuums we have tested on our carpets.

- Dyson V8 Cyclone Stick Vacuum
- Dyson Cyclone V10 Cordless Vacuum
- Dyson V11 Advanced Stick Vacuum



Upright Barrel Vacuums

Upright vacuums we have tested on our carpets.

- Miele Guard L1 Comfort XL Bagged Vacuum
- Miele Guard L1 Cat & Dog Bagged Vacuum
- Miele Guard S1 Bagged Vacuum