



IMPORTANT NOTICE

INSTALLERS PLEASE READ BEFORE INSTALLATION

Installers Guide

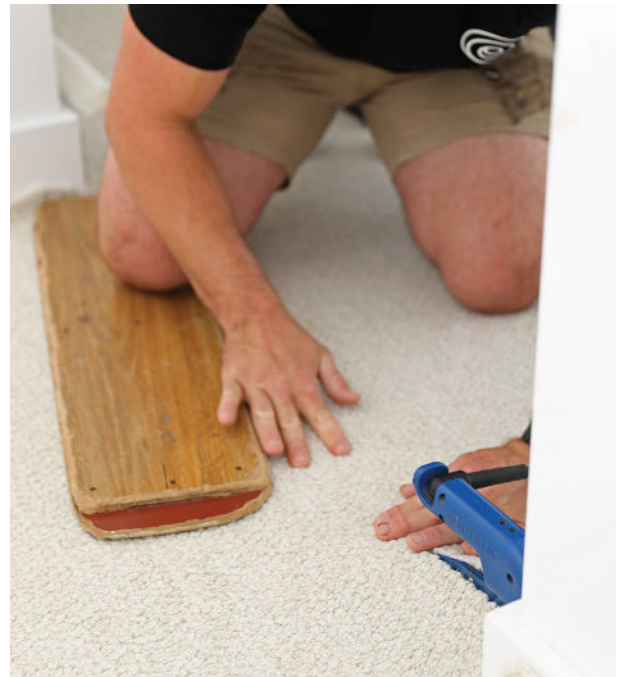
Broadloom Carpet Installation

Version | June 2024

IMPORTANT NOTICE

INSTALLERS PLEASE READ BEFORE INSTALLATION

- Do not cut, install or transport this product to site unless you have carefully examined it to ensure it is completely satisfactory in size and quality.
- Claims will not be accepted after the product has been cut, altered or damaged in the process of installation.
- All carpets supplied by EC must be installed in accordance with the 'Textile Floor Covering Installation Practice' (AS/NZ2455.1-2019) as recommended by Standards Australia.
- Carpets must be installed on a level surface over a recommended new underlay.
- All joins should be sealed with latex prior to seaming to secure tufts & secondary backing.
- It is recommended that only qualified installers be used in the installation of our products.
- EC is committed to providing environmentally friendly installation practices to our customers. We therefore recommend you use 'eco' friendly water based, 'low VOC' adhesives when installing the carpet, to minimize any impact on indoor air quality.



Seam sealing is a mandatory requirement on all our products!

Claims will not be accepted for proud seams, delamination or frayed threads at joins unless carpet is correctly seam sealed during installation.

The staff at EC work together to ensure all products despatched are quality checked and ready for installation. If you find anything in this product that is not to the standard you expect, you must immediately discuss the issue or question by contacting our Customer Care Team.

Phone: 1800 327 768

Email: customercare@eccarpets.com.au

Website: www.eccarpets.com.au