

# WARNING

Please read and accept the **ecare**<sup>®</sup> installation guidelines prior to installation to comply with the warranty.

## Important Notice

### PLEASE READ CAREFULLY BEFORE INSTALLING

**ecare is a specialist flooring product that requires additional floor preparation and alternate adhesive to a standard synthetic or hessian backed broadloom carpet.**

Do not cut, install or transport this carpet to site before you have carefully examined it to ensure it is completely satisfactory in size, colour and quality.

If you find anything in this carpet that is not to the standard you expect you must immediately discuss the problem with your EC Carpets area sales consultant and follow their instructions.

All carpets supplied by EC Carpets must be installed in accordance with the Australian standards; 'Textile Floor Covering Installation Practice' (AS/NZS 2455.1.2007).

**ecare** can only be laid using the direct stick method. AS/NZS 2455.1.2007 Section 3.6

In addition to the standards, the following apply:

- It is essential that **ecare** be laid over a porous substrate and under no circumstances should it ever be installed over a sealed concrete floor. The carpet is impervious and will not breathe, so if the subfloor is not porous the adhesive will not cure as required.
- All joins should be sealed with seam sealer prior to laying. Seam sealing is a mandatory requirement on all EC Carpets products!
- It is recommended that only qualified **ecare** installers be used in the installation of our product. EC Carpets can arrange training in the use and installation of **ecare** backed carpet.
- The subfloor must be clean and free of all adhesive residue. Failure to properly prepare the subfloor will cause shrinkage.
- Gold Stix Premium Carpet Adhesive with a V3 notched trowel must be used.
- Shrinkage is not caused by or accepted as a manufacturing fault. Only cut-in around the perimeter once the adhesive is set.

**For further information, please refer to [www.eccarpets.com.au](http://www.eccarpets.com.au) or call our Customer Care Team on 1800 324 768**

# Installation Guidelines for ecare<sup>®</sup> Impervious Backing

## Conditioning

- a. Prior to installation, the carpet must be conditioned.
- b. Cut the carpet and lay it flat for at least 12 hours. Do not shape the carpet to the room.

## Floor Preparation

- a. Sub Floor is to be fully cured concrete or sound timber in accordance with AS 2455.1:2007.
- b. Ensure all subfloor areas are dry, smooth, plane, sound and clean. The surface will require grinding to remove all old adhesives and residue, followed by thorough vacuuming. The surface must be ground completely to all edges.
- c. Failure to remove all old adhesive and properly prepare the floor in accordance with Australian standards will result in a failure of the installation.

## Adhesive Directions

- a. **Recommended adhesive** - Gold Stix Premium Carpet Adhesive.
- b. **Application Method** - Trowel application method only using a V3 notched trowel (clean and new)
- c. Coverage Approximately 2.5m<sup>2</sup> per litre (dependent on sub-floor porosity)
- d. **Seam Sealer** - 3mm bead of MWBCSS Carpet Water Based Seam Sealer or similar.
- e. **Preparation** - All preparation to be in accordance with relevant Australian Standards and written recommendations of Adhesive Supplier.
- f. Please obtain actual adhesive data sheets from either EC Carpets or the adhesive manufacturer direct.

## Installation steps

- a. Apply adhesive to substrate in half width runs with V3 trowel. Allow to “tack off”. Open time of around 25 minutes or longer depending on humidity and temperature. Please ensure that the adhesive has good tack before attempting to lay in the carpet.
- b. Apply seam sealer to any join edges.
- c. On the completion of a run, light roll once with a 35kg roller. Do not over-roll the installation.

## Clean up

- a. Remove adhesive from tools immediately using warm soapy water.